

Pioneer POS and Amber Systems Put the 'Vigore' into Mobility

April 2016 – Located in the heart of Silicon Valley, Bawarchi Indian Cuisine is a restaurant chain that is known for the authentic Indian dishes it offers in a quick-service takeout and dine-in model. They were looking for a complete mobile POS hardware/software package that would seamlessly fit into their fast-faced restaurant operations. By partnering with Pioneer POS and Amber Systems Technologies (AST POS), Bawarchi found the perfect solution for their patrons.



Pioneer's newest mobile tablet, the <u>DASH/T3</u>, was installed in one of their most popular locations in Sunnyvale, California. A 10.1" Windows Tablet PC, the DASH/T3 is designed to provide both portability and mobility in the hospitality and retail sector. Because of its versatile design, Intel Quad Core, integrated peripherals, and preloaded Windows 8.1 operating system, the DASH/T3 proved to be the exact kind of mobile solution that Bawarchi was looking for.

The DASH/T3 was also integrated with the feature rich and highly reliable <u>Vigore</u> and <u>Epic POS</u> software through California-based Amber Systems Technologies. Vigore includes features such as order taking, barcode scanning, delivery, and inventory control and helped to streamline the flow of Bawarchi's high-demand operations. With the addition of Epic POS, their mobile POS software solution, they were able to have tablet service, mobile payment processing, quick service, and many other options with their new DASH/T3.

Through the complete POS hardware/software package provided by Pioneer POS and Amber Systems Technologies, Bawarchi now has a mobile solution that does not take up too much counter space and fits their quick-service model. Suzanne Chen from Amber Systems Technology explained, "Cost efficiency came through the combined solution. The restaurant owner can still run applications without the internet and has an easy plug-in, off-shelf model for a complete POS solution." They were also able to go-live immediately.

Overall, the DASH/T3 with Epic and Vigore software will continue to meet the mobile and quick needs of Bawarchi's operations and provide a significant ROI to them over time.



About Pioneer POS

<u>Pioneer POS Inc.</u> designs and manufactures a complete line of industry specific all in one computers, touch screen monitors, kiosks, and tablets. Founded in 1994 and based in California, Pioneer POS manufactures its solutions from start to finish in the USA which are deployed in Retail, Hospitality, Factory Automation, Gaming, and Healthcare environments. Pioneer POS has built an exceptional reputation with its customers and solution partners for superior flexibility and responsiveness to customer needs including short lead times, long product life cycles (minimum of 5 years), easy customization, and quick turnaround. Pioneer POS sells through qualified technology resellers throughout the US and globally.

About Amber Systems Technologies (AST POS)

Amber Systems Technologies has been in the Bay area supporting business owners for the past decade. We have assisted countless restaurants to own their POS without all the hidden and added cost. Our POS is designed from ground up, placing the customer first. AST POS is the renaissance in the POS industry with innovative ideas with great client support. We deliver high quality products using latest and the best modern technologies available.