

State Farm Arena SAVOR's POS System

February 2016 – [SAVOR](#) works with venues all around the United States to host a diverse variety of music concerts, fairs, expositions and sporting events. When the City of Hidalgo moved operations of what is now called the [State Farm Arena](#), they looked to SAVOR to streamline operations and turn a profit for the concessions services at the popular venue. SAVOR usually brings in their own POS system to venues, but when they used the newly installed [ASI's Restaurant Manager POS](#) software with [Pioneer POS](#) hardware installed by [Restaurant Manager](#), they realized the system's seamless interface, reliability, simple transactions, and easy navigation through menu items and decided to purchase additional systems.



ASI's Restaurant Manager offers a total POS solution for the entire food industry and can be easily tailored for use in any sort of food service establishment. Restaurant Manager's specialized software improved productivity by lowering wait times for customers and increased profitability by simply improving the overall customer experience. Coupled with this software was the Back Office solution that helps management with flexible, real-time reporting along with additional system security. Administrative capabilities allow management to tailor the menu and other features to fit the needs of staff.

Housing all of these capabilities is the reliable Pioneer POS [Asterix X5](#) POS system with thermal printers. A total of 46 terminals were installed at the venue for their food concession stands and portable concessions. The Asterix X5 combines simplicity and value, while maintaining the quality and reliability Pioneer POS has been recognized for. It offers a range of solutions that enhance customer experience and couples perfectly with the Asterix Thermal Printer. The staff at State Farm Arena only has a few minutes to take care of customers, and the quality of Pioneer POS hardware provides a reliable uptime, promoting consistency and robust day-to-day operation.

RestaurantManager.com solutions helps to better control businesses by using simplified menu items, speedy transactions, automatic credit card submissions, email reporting, live alerts, end-of-day tasks, and revenue reporting. Install and training took a total of four weeks with a phased rollout and multiple sessions of software use during main events. SAVOR can now provide fast service in an industry where speed is incredibly important using a system that puts its focus on reliability and unmatched performance.

About Pioneer POS

[Pioneer POS Inc.](#) designs and manufactures a complete line of industry specific all in one computers, touch screen monitors, kiosks, and tablets. Founded in 1994 and based in California, Pioneer POS manufactures its solutions from start to finish in the USA which are deployed in Retail, Hospitality, Factory Automation, Gaming, and Healthcare environments. Pioneer POS has built an exceptional reputation with its customers and solution partners for superior flexibility and responsiveness to customer needs including short lead times, long product life cycles (minimum of 5 years), easy customization, and quick turnaround. Pioneer POS sells through qualified technology resellers throughout the US and globally.

About RestaurantManager.com

Founded in 2002 and based in Texas. [Restaurant Manager](#) offers a variety of products and services designed specifically to help and better control the restaurant's performance.

RestaurantManager.com, together with ASI's and Pioneer's Technologies offer a modular and scalable Point-of-Sale and enterprise solution that meets the needs of every type and size of restaurant and food service operation. Restaurant Manager is all-in-one system for local and franchise restaurants and is a high-performing software and hardware solution for demanding environments.