

Pioneer POS Delivers in Austin City Limits

April 2014 – Austin, Texas is known for its music and food, and no other place celebrates the latter like the Porter Ale House & Gastropub located minutes from downtown Austin on South First Street. Porter Ale House was founded by three gentlemen who all have a wealth of experience in the restaurant and hospitality industry, including several years in New York City’s restaurant scene and finer world renowned hotels. The Porter Ale House’s unique menu offerings go far beyond your normal bar fare, with “beer cheese fondue, charcuterie plates, and oxtail croquettes, just to name a few of the delectable menu items that ensure there is something for everyone.” With such a rich history of hospitality experience, the Porter Ale House founders needed the same cutting edge experience from their new POS systems, and chose always reliable [Pioneer POS S-Line terminals](#) loaded with the always dependable [unTill®](#) hospitality software to fit the bill. Since Porter Ale House was a new restaurant, “they wanted more flexibility in their POS systems than they had in their past experiences,” said Shawn Allen, head of Technical Sales at unTill®. Shawn went on to say that “the basic functions the technology solution handles for the Porter Ale House is point of sale, reporting, and inventory control,” and the touch screen solution from Pioneer POS helps bars and restaurants reduce operating costs, simplify training, and improve customer service.



Pioneer POS [restaurant touch screen](#) solutions are rugged and spill-proof making them ideally suited for use as restaurant touch screen point of sale systems. Since the restaurant and hospitality industry require touch screen POS and point of service solutions that deliver efficient and reliable performance with minimal downtime, Pioneer POS is well known for building configurable restaurant touch screens, [touch monitors](#), and [touch screen computers](#) designed to meet the needs of virtually any size restaurant. With unTill’s® POS software, and the [Pioneer POS S-Line](#) with built in Epson printers, the Porter Ale House POS system is essentially “crash-proof, since unTill uses cluster database technology, meaning that performance is optimized regardless of the network load. Every terminal works independently, but data is synchronized between the other terminals continuously,” Shawn added, going on to say that “reporting data is synchronized between terminals within 0.15 seconds, so you always have up-to-date information any time at any terminal.” Pioneer’s terminals are built for high performance and are able to excel in harsh and high volume touch screen restaurant environments.

Opening just over three months ago in January of this year, the Porter Ale House is already establishing itself as a leader in the Austin food and craft beer restaurant scene, thanks to the [Pioneer POS S-Line](#) terminals with unTill® POS software and Epson printers, the POS solution is sleek, and the look and feel were a perfect fit for a gastropub whose “aim is to create an approachable and inviting ambience,” which is perfect for Pioneer POS. Shawn also added that some of the other benefits the Porter Ale House realized with their new POS solution, were that “all assets were now accountable including payroll and sales reporting, which reduced overhead and opened communication throughout the entire business.” unTill® hospitality software even offers multi-lingual capabilities in English, Spanish, French, Dutch, and German if required, and can automatically change or block menu items at a certain hour based on a custom schedule. The software can interface with a myriad of third-party reservation, bar automation, online ordering, or bookkeeping systems through unTill’s® fully documented third-party API as well.” Coupled with



Case Study

Pioneers almost limitless applications in point of sale, work-in-process, time clock, and visitor management, the Porter Ale House will be in business for years to come! In the end the with the installation took only one day, and training taking three days, and Porter Ale House was able to go live the day after the conclusion of training.

The S-Line's compact design was extremely [easy to setup \(watch video\)](#), saving valuable counter space for the Porter Ale House. No matter what the industry, Pioneer POS is the perfect solution for self-service kiosk, retail, gaming, industrial, healthcare, or digital signage. The S-Line [configuration is simple](#) and can be built to any specification required. Shawn concluded that the "Pioneer POS terminals improved efficiency by offering very fast and responsive systems." I think that the Porter Ale House has attained their goal of "to serve the best in a no-frills, approachable manner, so all guests are can sit down, have a drink, a few bites, and stay a while."

Another wining Pioneer POS solution deep in the heart of Texas!

To [contact](#) Pioneer POS please call 888.468.9757 or email at info@pioneerpos.com.

About Pioneer POS

[Pioneer POS Inc.](#) designs and manufactures a complete line of industry specific all in one computers, touch screen monitors, and kiosks. Founded in 1994 and based in California, Pioneer POS manufactures its solutions from start to finish in the USA which are deployed in Healthcare, Retail, Hospitality, and Gaming applications. Pioneer POS has built an exceptional reputation with its customers and reseller partners for superior flexibility and responsiveness to customer needs including short lead times, long product life cycles (minimum of 5 years), easy customization, and quick turn around. Pioneer POS sells through qualified technology resellers throughout the US and globally.

About unTill

[unTill®](#) is a Point of Sale (POS) software solution for the hospitality industry that is unlike any other. This system was designed for ease of use by minimizing the number of user screens to navigate. This also makes setting up new products and departments simple. unTill® allows you to increase levels of customer service by speeding up the process of getting your customers' orders to the kitchen. Choosing unTill® solution guarantees a smooth start-up and uncomplicated action of your IT system. unTill® adapts to your working method and not the other way round. In view of all the advantages, choosing unTill® is indeed...the obvious and smart choice! To learn more visit <http://www.untill.us>