

Case Study

Pioneer POS Provides Solution Deep in the Heart of Texas

June 2011 - <u>unTill[®]</u> is a Belgian based POS software company that has offices all over the world. One Austin based restaurant was lucky to have an unTill[®] office right in their backyard!

Amaya's Taco Village has been around for generations and required more bang for their buck, as their current Micro systems were getting old and required too much maintenance and constant upgrades. Thanks to Ramon Mendoza of unTill[®] USA, the partnership between Amaya's and unTill[®] was a perfect match.

Ten <u>Pioneer POS 15" S-Line</u> terminals with unTill[®] POS Software and Epson remote printers were required to get the job done. unTill[®]'s hospitality software coupled with '100 years combined practice' behind them supports their mantra; they allow "businesses to increase levels of customer service by speeding up the process of getting their customers' orders to the kitchen".

Amaya's found that unTill[®] point-of-sale software solution allowed for 100% design flexibility to make it a true custom solution. They found that unTill[®] software and Pioneer POS hardware were a perfect combination. Both provided an extremely reliable solution that eliminated any system wide crashes while also eliminating 100% of any back office 'file server' related crashes or issues.

Ramon said that installation of the Pioneer POS hardware "exceeded expectations, and made for a 'clean' install and improved efficiency." He also added that "by using the S-Line terminal, the installation was very pleasing to the eye as there were no extra printer cables or power supplies," living up to what Pioneer POS stands for; increasing counter space with an all in one touchscreen with built in printer.

The Flexibility of unTill[®] POS software and the <u>Pioneer POS S-Line</u> with built in Epson printers allowed for 'FULL' customization of ordering screens. This in turn, improved productivity for increase order proficient and increased profits at Amaya's Taco Village. Ramon also mentioned that "improved profitability by having reliable terminals along with unTill[®] software designed to eliminate any system wide crashes and increase user efficiency by reducing the number of key strokes to enter orders."

Mr. Mendoza concluded that with unbeatable unTill[®] software customization and the hardware that Pioneer provides, "the S-Line terminals being utilized, installation time was cut in half!"

To contact Pioneer POS please call 888.468.9757 or email at info@pioneerpos.com.

About Pioneer POS

<u>Pioneer POS Inc.</u> designs and manufactures a complete line of industry specific all in one computers, touch screen monitors, and kiosks. Founded in 1994 and based in California, Pioneer POS manufactures its solutions from start to finish in the USA which are deployed in Healthcare,



Retail, Hospitality, and Gaming applications. Pioneer POS has built an exceptional reputation with its customers and reseller partners for superior flexibility and responsiveness to customer needs including short lead times, long product life cycles (minimum of 5 years), easy customization, and quick turnaround. Pioneer POS sells through qualified technology resellers throughout the US and globally.

About unTill

<u>unTill®</u> is a Point of Sale (POS) software solution for the hospitality industry that is unlike any other. This system was designed for ease of use by minimizing the number of user screens to navigate. This also makes setting up new products and departments simple. unTill[®] allows you to increase levels of customer service by speeding up the process of getting your customers' orders to the kitchen. Choosing unTill[®] solution guarantees a smooth start-up and uncomplicated action of your IT system. unTill[®] adapts to your working method and not the other way round. In view of all the advantages, choosing unTill[®] is indeed...the obvious and smart choice! To learn more visit <u>http://www.untill.us</u>

For more information, please call 1-888-468-9757 or email info@pioneerpos.com